



Warren Park Primary School

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Headteacher: Mr Colin Harris
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23rd July 2010

Dear Cathryn,

I would like to thank you for all of the work that you have recently carried out at our school and submit the following as a testimonial for Agile ICT.

We first started using Agile ICT to overcome a problem with our wireless network; we needed to be able to connect our 60 netbooks to our network. Their solution was a MERU Wireless System. The installation went ahead over a weekend so there was no disruption to the school at all. Staff and pupils came to school on Monday and found that they could log on to the network where ever they were in school.

Since the installation I have written several reports and made recommendations on behalf of Meru. Most of these reports were based on the fact that we could get all 60 netbooks logged onto one access point simultaneously and that there was no longer the need to reboot access points daily. We then purchased another 200 netbooks so we could allow every single junior pupil to have access to their own netbook for use in class. To do this it soon became apparent that we would have to upgrade our server and network. We had been struggling to get the pupils to log on, connections were being made to the access point but taking too much time in communicating with the server. We were also struggling to install new software, and getting support from third parties was proving to be difficult when not running the latest updates.

Yet again I contacted Agile ICT, this time about upgrading our server. Agile ICT again listened carefully to what we wanted and were the only company that came up with a cost effective solution that was tailor made for our school.

The server installation was carried out on Thursday and Friday but still with little disruption to the normal school day. All of the technicians are highly skilled in their own areas and always approachable. There is a real pride in everything they do and a desire to satisfy the school's needs. They would always be available to help staff with any problem, no matter how small. This was made easier because their bright orange shirts had made them instantly recognisable as they moved around the school.

We have since purchased 3 more laptop charging trolleys, all bright orange and proudly displaying their Agile ICT logo.

Now, thanks to Agile ICT, my workload as a technician has been greatly reduced. I no longer have to worry about the network and can spend much more of my time supporting the staff and pupils. I can honestly say that it has been a pleasure to work with all of the Agile team and Warren Park Primary School would highly recommend them for any type of ICT installation or purchase.

You really have 'delighted this customer'

Lee Combes
ICT Manager
Warren Park Primary School

